



117 Highbridge Street, Suite L-5  
Fayetteville, NY 13066  
(315) 637-3131  
www.yanntech.com  
service@yanntech.com  
Monday through Friday 9 am - 6 pm

## MAIL IN SERVICE FORM

Directions:

- 1) Print this form.
- 2) Tear bottom of this page off to use as a label for your box.
- 3) Fill out 2<sup>nd</sup> page with your information and problems.
- 4) Place 2<sup>nd</sup> page in box with your item and ship.
- 5) You will be contacted the day we receive your package.
- 6) Please call 315-637-3131 if you have any questions.

Thank you.

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From: \_\_\_\_\_  
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\_\_\_\_\_  
\_\_\_\_\_

YannTech Computer Solutions  
117 Highbridge St. Ste. L-5  
Fayetteville, NY 13066

# YannTech

Computer Solutions

**315-637-3131**  
117 Highbridge Street  
Ste. L-5  
Fayetteville, NY 13066  
Office Hours M-F 9am to 6pm

<b>Company</b>	<input type="text"/>	<b>Date</b>	<input type="text"/>
<b>First</b>	<input type="text"/>	<b>Home</b>	<input type="text"/>
<b>Last</b>	<input type="text"/>	<b>Work</b>	<input type="text"/>
<b>Address</b>	<input type="text"/>	<b>Cell</b>	<input type="text"/>
<b>C / S / Z</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Machine Shipped In	<input type="text"/>		
<b>Damage</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Liquid <input type="checkbox"/> None Visible	<b>Ac Adapter</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Case</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Software</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Serial #</b> <input type="text"/> <b>Email</b> <input type="text"/> <b>Username</b> <input type="text"/> <b>Password</b> <input type="text"/> <b>Apple ID</b> <input type="text"/> <b>Apple ID Password</b> <input type="text"/>
Nature of Problem	<input type="text"/>		
Upgrades Requested	<input type="text"/>		

No diagnostic fee will be charged in determining any problems with your computer. Computers covered by warranty will be repaired per the warranty. Repairs for computers not covered by warranty will not be completed until you have been advised of the repair costs and you have agreed to the repair. We will make every effort to retrieve your data; however, we are not responsible for loss of data in the event of hard drive failure or replacement. **Back up your data before turning your computer in for service.** Payment for all services not covered by warranty will be made to YannTech Computer Solutions by cash, check or major credit card.